

## **IMPORTANT FACTS ABOUT MARBLE & GRANITE**

**When purchasing marble, granite or limestone, you need to have a basic understanding of the product therefore we urge you to read the following information so that your decision is as informed as possible:**

1. Marble, granite and limestones are 100% natural hence variations exist in grain size, structure, veining, shade, toning and colour.
2. It is not abnormal for some marbles, granites and limestones to have an open or pitted surface. It is not a flaw of the stone, nor is it a case of the stone being second grade, nor a defect of the polishing process. It is simply an unavoidable characteristic of natural stone. Some stones have little or no openness, some have a medium degree and some have a higher degree of this characteristic hence it is futile to ask to fill these areas as they are so shallow they cannot be filled. Repolishing will also do nothing to alleviate this characteristic.
3. You must not put hot items such as trays, pots or saucepans full of hot contents, or similar items directly on top of your benchtop. This can cause the stone benchtop to crack.
4. Oils and other spills may cause a stain on your stone benchtop. It will darken it. This does not mean that your stone is damaged. Some stones are also more absorbent than others as they are porous. Again this is not a defect nor a reflection of quality, but a natural characteristic of the stone. Its important you keep your bench tops clean from any spills.
5. All benchtops are treated with a Hydro repellent sealer before installation. Most times, this is effective against oils etc until it is corroded away by acid liquids such as citric acid or acetic acid (i.e. vinegar.lemon) These acids will damage the stone and will remove the polish hence giving a dull spot. In the case of granites, these liquids will corrode the Hydro repellent which lies in the pores of the stone, once corroded liquids such as oil will then permeate the surface and give you a darker spot.
6. The location of joints in the stone is governed by the lengths of the slabs available at the time of manufacture and by the location of appliances i.e. sink and hotplate, by the lengths of your kitchen benchtops and also by the cutters strategy. We try to keep joints to a minimum as much as is practical and all joins are visible.
7. Marble and limestone are softer than granite therefore scratch easier and present characteristics which are diverse from granite. There is nothing wrong with marble as long as you understand its wear characteristics and care, It is not abnormal for marble, limestones to have an open crack or pitted surface. It is not a flaw of the stone, nor is it a case of the stone being second grade, nor a defect of the polishing process. It is simply an unavoidable characteristic of natural stone, cannot be filled. Repolishing will also do nothing to alleviate this characteristic.

**If you follow the above information and understand stone characteristics you will enjoy the longevity stone products have to offer**

## **IMPORTANT FACTS ABOUT Caesar Stone and other Quartz products**

**When purchasing Caesar stone, you need to have a basic understanding of the product therefore we urge you to read the following information so that your decision is as informed as possible:**

## CAESARSTONE CARE AND MAINTENANCE .

### Everyday cleaning

**Caesarstone** requires very little maintenance to keep the surface looking like new. For every day, routine cleaning of **Caesarstone** we recommend wiping the surface with warm soapy water (a mild detergent) and a damp cloth or alternatively use a quality spray and wipe type cleaner.

To remove adhered materials like food, gum and nail polish, first scrape away the excess with a sharp blade, the stone will never require sealing.

### Extra Stubborn dried spills and stains

For removal of these or if you wish to give your **Caesarstone** bench top or surface a thorough clean then we recommend using **Caesarstone** brand Cream Cleanser and a 3M™ Never Scratch™ All-Purpose Scrubber which can be used without damaging the stone, or alternatively applied to a soft damp cloth.

**Caesarstone** brand Cream Cleanser is available directly from Caesarstone® office.

Call (03) 9570 7666 for mail order.

### Heat Resistance

**Caesarstone.** We always recommend the use of a hot pad or trivet to place hot items onto, If hot items are placed directly on the bench tops, the stone will crack under heat.

### Tough - Yes, Indestructible - No

As with any surface, **Caesarstone** can be permanently damaged by exposure to strong chemicals and solvents that undermine its physical properties. Do not use products that contain trichlorethane or methylene chloride, such as paint removers or strippers. Avoid any highly aggressive cleaning.

### Stone INTERIORS

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